

# Job Posting

## Enterprise Collaboration & Mobility Engineer

Reports to: IT Department Manager

### About Mizuno

It is the responsibility of every Mizuno USA teammate to champion our Mission and commitment to one another and athletes everywhere as they strive for ultimate achievement at every level of competition. Are you a competitor driven by overcoming extraordinary challenges? Are you motivated by being a critical team member versus a limited role player? Do you aspire to make a difference with a brand that strives to do more in the communities in which we serve?

If so, then Mizuno USA team is recruiting top draft picks and free agents to transform the challenger brand that is Mizuno! Let us know if you're game ready!

### Summary

The Enterprise Collaboration & Mobility Engineer will help design, implement and maintain collaboration and related systems. The role is responsible for current configurations, technology roadmaps and projects pertaining to messaging systems. The Enterprise Collaboration Engineer will support day to day activities for IT services that include collaboration software or services and physical device hardware or software installations, upgrades and maintenance activities including smartphone and table integration. Provide input on technology directions and process or cost improvement efforts.

### Other Qualifications

- Bachelor's degree in computer science or information systems or an equivalent combination of education, training and experience is required
- A minimum of 5 years IT experience is required
- Extensive experience with collaboration, messaging, application development, system administration, Mobile Device Management (MDM), social business systems and integration technologies is required
- Software requirements gathering
- Application development fundamentals
- Experience with Object-Oriented Design (OOD)
- Demonstrated success across a diverse cross-section of technologies and project roles is required
- A minimum of 5 years' experience in Messaging & Collaboration technologies such as IBM Notes, IBM Domino, IBM Sametime, IBM Connections
- Ability to navigate through Mizuno processes & organizational structure
- Project management, presentation and facilitation skills
- Decision making/problem solving skills
- Excellent written and verbal communications skill
- Desire to drive continuous improvement and innovation within collaboration team
- Experience with IBM's AS400 and iSeries is preferred

### **Essential Duties and Responsibilities**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Design, implement, maintain and troubleshoot enterprise collaboration systems
- Extensive knowledge of IBM Notes Domino on mid size user distributed networks
- Analysis, design, development, integration, installation, implementation and support of network resources
- Participates in the implementation of monitoring systems for event monitoring, alerting and metrics
- Work to diagnose and fix emergency and chronic issues related to reliability, security, performance, accessibility and general functionality
- Responds to incidents to avoid system outages or restore availability to meet service level objectives
- Performs problem determination, problem resolution and root cause analysis
- Responsible for managing projects for hardware/software & application deployments and modifications including production environments
- Develops detailed project plans for large projects and drives to completion
- Responsible for defining specifications for systems hardware and software
- Responsible for gathering relevant data to determine hardware capacity needs and make plans for capacity expansions in a proactive manner
- Responsible for development and configuration practices that ensure a high level of performance and optimize capacity utilization
- Provide requirements to the Systems Monitoring group for metrics, alerts and escalations
- Participates in the Business Continuity Plan Strategy of the IT Infrastructure
- Communicate effectively with end-users and management
- Provides internal consulting to the organization to maximize the use of collaboration tools
- Educate key stakeholders in the effective use of collaboration tools to improve business processes/effectiveness
- Integrates applications by designing database architecture and server scripting; studying and establishing connectivity with network systems and information servers
- End-user technical support related to collaboration systems
- Installing & configuring rich clients, plugins and applications on end-user computers to include laptops, tablets, smartphones, etc.
- Assist with enrollment of corporate approved mobile devices on the appropriate MDM platforms
- System & client upgrades
- Ensure integrations are running successfully
- May require additional work during off-hours on various projects to minimize customer impact

**Whenever possible, Mizuno USA, Inc. strives to promote from within if the skills and necessary qualifications meet the requirements for the position. Internal and external candidates will be considered for the position and the best candidate will be hired.**

**Mizuno USA, Inc. is an Equal Opportunity Employer: All qualified applicants will receive consideration for employment and will not be discriminated against based on their race, gender, disability, veteran status or other protected classification.**

**EE M/F/D/V**

