

Job Title Assistant Mizuno Brand Experience Manager

Job Code AMB792

Reports To Mizuno Experience Center Manager

790000 Mizuno Experience Center

FLSA Status Hourly

FLSA Tested Yes

Direct Reports No

Summary

As an Assistant Mizuno Brand Experience Manager your main responsibility will be to lead and cultivate a high-performing team that focuses on selling the Mizuno Brand Experience and providing world-class customer service, with the goal of achieving store sales goals and profit targets.

Receive Assignment From

Mizuno Experience Center Manager

Essential Duties and Responsibilities

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Assist in the efficient day-to-day operation of the Brand Experience Center
- Engaging and inspiring teammates to achieve maximum performance by modeling behavior that fosters a sense of energy, ownership, teamwork and personal commitment
- Assist guests directly ensuring each visitor is engaged and delighted with their Mizuno Brand Experience
- Communicate and successfully promote programs, marketing tools and events aimed at increasing business
- Demonstrates strong product knowledge; keeps updated on new products
- Resolve guest issues and requests in an efficient and quick manner
- Uphold Company standards for merchandise presentation
- Ensure compliance to all guidelines involved with safety, loss prevention and cash handling procedures are followed

- Achieve weekly/monthly sales goals as outlined by the General Manager
- Review and monitor daily tasks, sales goals and guest focus with each teammate
- Observe teammates selling skills and coach for performance excellence
- Participate when needed in the recruiting, interviewing, hiring and training for teammates
- Understand when and how to administer appropriate counseling and disciplinary action to teammates who fail to meet Company performance metrics and standards. Engage corporate Human Resources as needed
- Ensures accuracy of all POS procedures and conducts training of POS System to teammates
- Adhere to timekeeping procedures
- Open and close the Brand Experience Center performing all tasks to Company standard
- Supports in the preparation and facilitation of required Brand Experience Center Meetings
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Basic Qualifications

- Bachelor's degree
- Minimum one (1) year in a retail supervisory role preferably in the Sporting Goods/Apparel Industry
- Ability to work nights, weekends and holidays
- Ability to lift 20 lbs
- Ability to stand for long periods of time

Other Qualifications

- Proficient with web based applications including internet, email and social media sites
- Ability to effectively manage multiple priorities

Physical Demands/Essential Functions

Must be able to lift 20 lbs.
Must be able to stand for long periods of time.

Work Environment

Moderate noise level

Work Environment (HR Only)

FLSA Test Date	
FLSA Test By	
FLSA Test Comments	